

# Yealink WH6X Release Notes of Version 32

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## Release Notes of Version x.432.0.15

### 1. Introduction

- Firmware Version:  
Yealink WH62/WH63: 104.432.0.5 upgrades to 104.432.0.15  
Yealink WH66/WH67: 125.432.0.5 upgrades to 125.432.0.15
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: June 24<sup>th</sup>, 2022.

### 2. Feature List

None.

### 3. Optimization

[WH62/WH63] Optimized the local ringtone function. The setting option is enabled by default that the headset plays the built-in ringtone on an incoming call from the phone.

### 4. Bug Fixes

1. [WH62/WH63] Fixed the no sound issue on calls when the headset connects to the T3X phone with EHS35.
2. [WH62/WH63] Fixed the echoing issue on calls when the headset connects to the Cisco phone with EHS60.
3. [WH62/WH63/WH66/WH67] Fixed the software upgrade failure issue.

## Release Notes of Version x.432.0.5

### 1. Introduction

- Firmware Version:

Yealink WH62/WH63: 104.431.0.30 upgrades to 104.432.0.5

Yealink WH66/WH67: 125.431.0.30 upgrades to 125.432.0.5

- Applicable Models: WH62, WH63, WH66, WH67

- Release Date: May 20<sup>th</sup>, 2022.

### 2. Feature List

1. [WH62/WH63] Added the feature that the headset can be OTA registered to WDD60 Dongle/W80B DECT Base/W90B DECT Base, and enable complete call control functionality.
2. [WH62/WH63/WH66/WH67] Added the tone indication “pairing mode” when the headset enters the pairing mode and “headset connected” when the pairing is successful.
3. [WH62/WH63/WH66/WH67] Added the feature that you can press the Mute button and the Call Control button for 3 seconds to unpaired the headset with the base.
4. [WH62/WH63] Added the feature that you can check whether the headset supports OTA upgrade through Yealink USB Connect. The headset used with WDD60 Dongle /W80B DECT Base/W90B DECT Base should upgrade the firmware through OTA.
5. [WH62/WH63/WH66/WH67] Added Permanent Conference Mode. The multi-headset conference will not end until you dock the primary headset. You can enable the feature via Yealink USB Connect. For WH66/WH67, you can also enable the feature on the base.
6. [WH62/WH63/WH66/WH67] Added the feature to distinguish the call control messages of SDK/API and standard HID software. When the PC runs two software simultaneously, the headset can distinguish and control the calls of the two software.

7. [WH62/WH63/WH66/WH67] Added the feature that you can press the Call Control button to mute when the softphone or phone cannot hold a call.

### **3. Optimization**

Optimized the delay of the headset playing the local ringtone during incoming calls.

### **4. Bug Fixes**

1. Fixed an issue that when you are in a Teams call, if a new call comes in and you end the current call, the volume will change to 0.
2. Fixed an issue that When the base volume is 0, there is an incoming call sound.

## Release Notes of Version x.431.0.30

### 1. Introduction

- Firmware Version:

Yealink WH62/WH63: 104.430.0.40 upgrades to 104.431.0.30

Yealink WH66/WH67: 125.430.0.40 upgrades to 125.431.0.30

- Applicable Models: WH62, WH63, WH66, WH67

- Release Date: December 31<sup>st</sup>, 2021.

### 2. Feature List

1. [WH62/WH63] Added the feature that the USB (phone) port supports connection to EHS60 to be compatible with the call control function of Cisco, Polycom, Avaya, Grandstream IP phones.
2. [WH66/WH67] Added the Local Contact function.
3. [WH66/WH67] Added the Call History function.
4. Added the Voice Guidance function (German, French, and Spanish) that can be configured via Yealink USB Connect.
5. Added the feature that you can connect additional headsets without docking. After connecting headsets successfully, a voice prompt "new headset joined" will play in the primary headset.
6. Compatible with 3CX and Swyx software.

### 3. Optimization

1. Optimized the trigger condition of low battery reminder to save power
2. Optimized audio delay issues, including incoming call ringing, call voice, music, and sound delay when switching scenes between calls and music.

## 4. Bug Fixes

1. Fixed an issue that the Teams button does not light up probably after the Base is powered on.
2. [WH62/WH63] Fixed an issue that there is no sound when entering the sound setting interface when the headset is connected to the computer and the mobile phone at the same time.
3. [WH66/WH67] Fixed an issue that restoring the headset to factory settings did not erase the custom wallpapers.

## Release Notes of Version x.430.0.40

### 1. Introduction

- Firmware Version:  
Yealink WH62/WH63: 104.430.0.20 upgrades to 104.430.0.40  
Yealink WH66/WH67: 125.430.0.20 upgrades to 125.430.0.40
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: October 29<sup>th</sup>, 2021.

### 2. Feature List

None.

### 3. Optimization

3. Optimized the logic of dynamically switching between music mode and call mode to ensure audio experience.

### 4. Bug Fixes

1. [WH62, WH66] Fixed an issue that some headsets can only be woken up by pressing the Hook button after entering sleep (If you have any questions about the problem or need to know the details, you can contact Yealink technical support team).

## Release Notes of Version x.430.0.20

### 1. Introduction

- Firmware Version:

Yealink WH62/WH63: 104.430.0.15 upgrades to 104.430.0.20

Yealink WH66/WH67: 125.430.0.15 upgrades to 125.430.0.20

- Applicable Models: WH62, WH63, WH66, WH67

- Release Date: September 17<sup>th</sup>, 2021.

### 2. Feature List

None.

### 3. Optimization

1. [WH62 Mono, WH66 Mono] Optimized the audio quality of the headset at maximum volume.

### 4. Bug Fixes

None.



## Release Notes of Version x.430.0.15

### 1. Introduction

- Firmware Version:  
Yealink WH62/WH63: 104.420.0.35 upgrades to 104.430.0.15  
Yealink WH66/WH67: 125.420.0.35 upgrades to 125.430.0.15
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: August 27<sup>th</sup>, 2021.

### 2. Feature List

7. [WH62, WH66] Added Fullband-music mode, dual headsets support stereo audio.
8. Added the feature of Equalizer for Calls. You can select audio preference to use for all calls with Normal, Bass, and Treble modes.
9. Added “Off” option for “Busylight” setting to save power.
10. Supported the feature of Call Control with Softphone. You can turn off this setting using Yealink USB Connect if multiple softphones are installed.
11. Added the feature of adjusting the base ringtone volume separately.
12. [WH66, WH67] Added a timeout mechanism for Bluetooth to be discovered.
13. Added the feature that you can configure the date format and time format.
14. [WH66, WH67] Added the feature that you can turn on Comfort Noise using Yealink USB Connect.
15. Added the feature of USB Computer Audio. This setting determines when your headset receives audio from a connected PC.
16. [WH66, WH67] Added the feature of Noise Suppression. The base can suppress the environment noises when in a call.
17. Added Call Recording.

### 3. Optimization

1. [WH66, WH67] Optimized the user interface (UI) design.
2. [WH66, WH67] Optimized the display of lyrics and song titles on the UI music card.
3. Optimized sidetone and it is configurable via PC.

### 4. Bug Fixes

1. [WH62 Mono, WH66 Mono, WH63, WH67] Fixed an issue that there is no sound when playing right channel audio.

## Release Notes of Version x.420.0.35

### 1. Introduction

- Firmware Version:  
Yealink WH62/WH63: 104.420.0.10 upgrades to 104.420.0.35  
Yealink WH66/WH67: 125.420.0.20 upgrades to 125.420.0.35
- Applicable Models: WH62, WH63, WH66, WH67
- Release Date: Apr 1<sup>th</sup>, 2021.

### 2. Feature List

1. Supported DECT Step C: authentication – DSAA2, encryption – DSC2 (128bit).
2. Added the feature that you cannot upgrade the headset when the battery is low (< 10%).
3. Added the feature that when the headset disconnects from the base for 1 minute during a call, the call will automatically hang up.
4. [WH66, WH67] Added the feature that you can switch between headset and speakerphone mode by long pressing the mute key on the headset.
5. [WH66, WH67] Added the feature of adjusting playback and call volume separately under a USB connection.
6. [WH66, WH67] Added the feature that you can swipe from the left edge to the right on the LCD setting screen to return.
7. [WH66, WH67] Added the feature that the call will automatically switch to the headset channel during a hands-free call after the headset reconnects.
8. Added the feature of BT50 silence detection.
9. Added the feature of BLT60 connection status LEDs.

### 3. Optimization

1. Optimized the playback priority of Bluetooth devices.

2. Optimized the Bluetooth reconnection feature.
3. Optimized the key tone, local ring tone, and Bluetooth connection prompt tone.
4. Optimized Mute Reminder feature that only when you speak continuously will the headset play the audio reminder according to the configured time interval.
5. Optimized audio quality and voice delay during a call.

## 4. Bug Fixes

1. [WH66, WH67] Fixed an issue that the device card may be displayed abnormally when the base is connected to a phone running firmware version 86.
2. [WH66, WH67] Fixed an issue that the sound may become too tiny to hear sometimes when the headset is adjusted to a low volume.